

[REDACTED]
Here's the email exchange between a student and Paul Pardi, MSFT Dev:

From: Paul Pardi
Sent: Friday, November 6, 2015 10:33 AM
To: [REDACTED] >
Cc: [REDACTED]
Subject: RE: STUDENT CODE - Credit.c
Hi Carlos!

Thanks for sending this along. I'll take a look at this over the weekend and get you some feedback.

I also wanted to point out a couple of things about your mail. I almost deleted it . I saw that it contained a .c file and the mail said something about checking for credit cards and I initially thought it was spam. I expected to run the .c file and the program would scan my computer for credit card numbers!

I get dozens of items of email every day and a lot of email I have to scan quickly and decide what to do with it. It would have been helpful if you included a couple of things in your subject and the body of your mail.

1. Make sure you set the context in the subject line. Something like, "Student from Ms. Tanzosh's class – code review" would help me relate your mail to something I'm aware of. Your subject was on the right track but wasn't specific enough. A spammer could have used "STUDENT CODE" in the subject because it's very general. Ms. Tanzosh is very specific and would be harder for a spammer to replicate. It's also a word I could relate to something that I'm actively involved in.

2. In the body of your mail, you could also state what specifically you'd like me to look at and what you would like feedback on. I'm happy to look through your code but I'm not clear if you're stuck somewhere, if you want me to look at the code for efficiency or if you have some other need. This would just help me to focus on what feedback you're after specifically.

Thanks again for sending this along and I'll look forward to dialoguing with you about it!
Paul

From: [REDACTED]

Sent: Thursday, November 5, 2015 3:27 PM

To: Paul Pardi <Paul.Pardi@microsoft.com>

Subject: Re: STUDENT CODE - Credit.c

My name is Carlos Rodriguez, and here is my code for Credit.c, a program that checks if a Credit card number is legitimate.